SEMINAR REPORT

Frauds are there to stay and it is for the Insurers to Stand together and fight them - Mr. V Manickam, Secretary General, Life Insurance Council

There are many seminars that are conducted frequently. But there are very few with lasting impressions and messages. Association of Insurance Claims Management (AiCM) conducted one such event recently in Mumbai.

The event, very aptly themed as "Looking Beyond the Obvious" focussed on risk management aspects of insurance from looking at the non-obvious part of it.



AiCM Lamp Lighting

The event, attended by over 220 eminent people from the Life and Health Insurance Industry, including the Regulators, Reinsurers, Educational Institutions, Tech



Mr. V. Manickam, Secretary General, Life Insurance Council

Service Providers, CEOs, CROs and COOs with focussed discussions on Section 45 impact, Impact of Digitisation in the industry, Interpretation of laws and regulations and ground realities of risk management.

The event started off with some enlightening messages from The Key Note Speaker, Shri Jayanth Kumar, Chief General Manager (Life Insurance) and Mr. V Manickam,



Jayanth Kumar, Chief General Manager (Life Insurance), IRDA

Secretary General of Life Insurance Council. Both of them gave very strong messages to the participants and the industry at large with a great balance on the theme of "Looking Beyond the Obvious" from a regulatory as well as customers' perspectives. While Shri Jayanth Kumar used anecdotes of Mulla Naseruddin to bring out the importance of the fact that before looking beyond the obvious, the industry to first look at the obvious, Shri Manickam spoke



AiCM Audience

with all his passion and straight from the heart talks, supported with facts and figures that Frauds are there to stay and it is for the Insurers to stand together and fight Continued in Page 46